

**CCPD Cultural Competency Assessment Subcommittee  
2014 Fall Term Status Report**

**I. Two Levels to Assess: Individual and Organization**

**a. Individual Assessments**

- i. Various Approaches (General and Specific)
  - 1. General Assessments of Cultural Competency
    - a. *“Cultural Competency Self-Assessment”* (Cook Ross, Inc.)
      - i. Pros: Scale system is more accessible (agree with statement vs. number of times do certain behavior or thought)
      - ii. Cons: Does not assess specific focus areas;
    - b. *“Cultural Diversity Self-Assessment”*
      - i. Pros: Examines individual attitudes and bias
      - ii. Cons: Focuses mostly on race & ethnicity, so not comprehensive; scale system is relationship dependent
  - 2. Specific Assessments of Seven Areas of Focus
    - a. Need to design tools specifically for the unique aspects of each area of focus
    - b. Could ask same questions, but for each areas of focus.

**b. Organizational/Department Cultural Competency Assessments**

- i. Did not find any one that we could adapt or recommend.
- ii. Terry Cross Cultural Competency Model
  - 1. Cross’s Six Stages of Cultural Competency
    - a. Cultural Destructiveness
    - b. Cultural Incapacity
    - c. Cultural Blindness
    - d. Cultural Pre-Competence
    - e. Basic Cultural Competence
    - f. Advanced Cultural Competence
  - 2. It is not an assessment tool, however, could provide a basis for an assessment.
- iii. **Cultural Fluency (CFEE)**
  - 1. Has four domains
    - a. Domain 1: General Practice, Activities, Events
    - b. Domain 2: Environment
    - c. Domain 3: Community Engagement
    - d. Domain 4: Textbook/Curricula Evaluation-Illustrations
  - 2. Pros: Examines various domains
    - a. Cons: Would need to be adapt to higher education vs. K-12 (Kim said that they could easily adapt the tool for Lane); even if adapt, it still does not assess all that we would want it to assess in the organization.

**c. Concerns**

- i. Scoring of the various assessments
- ii. Didn't find any one assessment that fully met our needs as we understand them now.
- iii. Did not find any organizational assessment that we could recommend.

**d. Possible Next Steps**

- i. Identify and contact experts for additional recommendations
- ii. Adapt above assessments to more fully meet our needs. Would need to identify what we think the assessment is missing.
- iii. Develop our own assessment, however, that would take a lot of time and expertise!